

# Welcome to Ting WiFi!

For instructions on connecting your devices to Ting WiFi, please refer to the directions per device below:

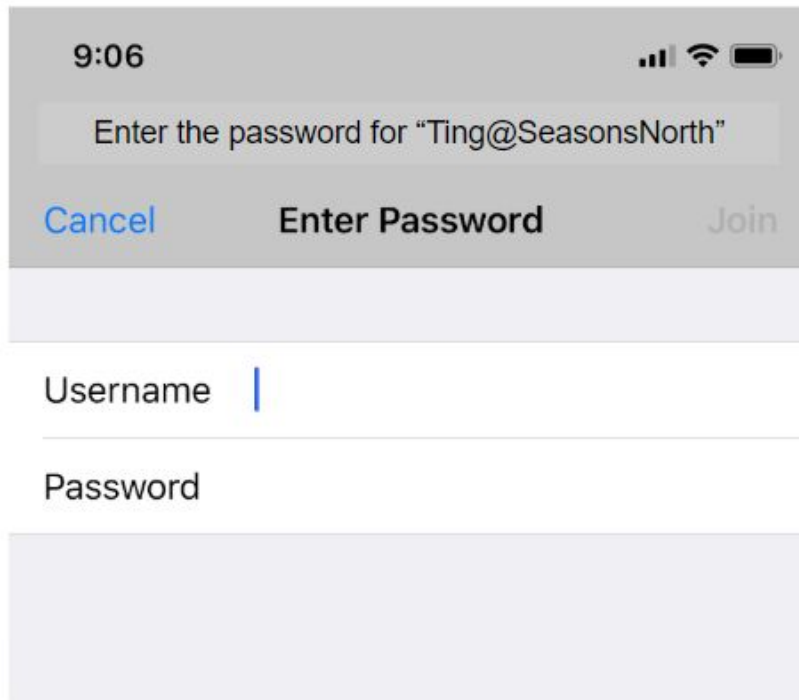
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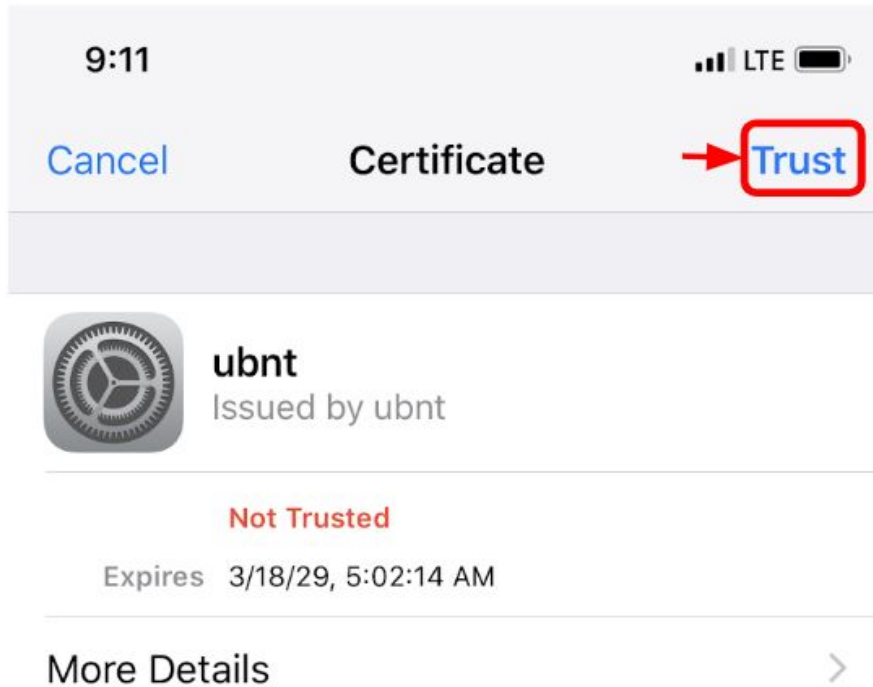
## iPhone

You will be prompted with the screenshot below, upon connecting to the wireless network.

Enter the appropriate username and password for [Ting@SeasonsNorth](#)



Click **Trust** at the next page as shown in the screenshot below



You should be connected to the network!

## Android Users

You will be prompted with the screenshot below, upon connecting to the wireless network.

Enter the settings below with the appropriate username and password for [Ting@SeasonsNorth](#)

Make sure that “CA Certificate” is set to “**Don’t Validate**” and click **CONNECT**.

**Ting@SeasonsNorth**

PEAP ▼

Phase 2 authentication

None ▼

CA certificate

**Don't validate** ▼

No certificate specified. Your connection won't be private.

Identity

**unit34** ← Enter Username

Anonymous identity

Password

**\*\*\*\*\*** ← Enter Password

Show password

Auto reconnect

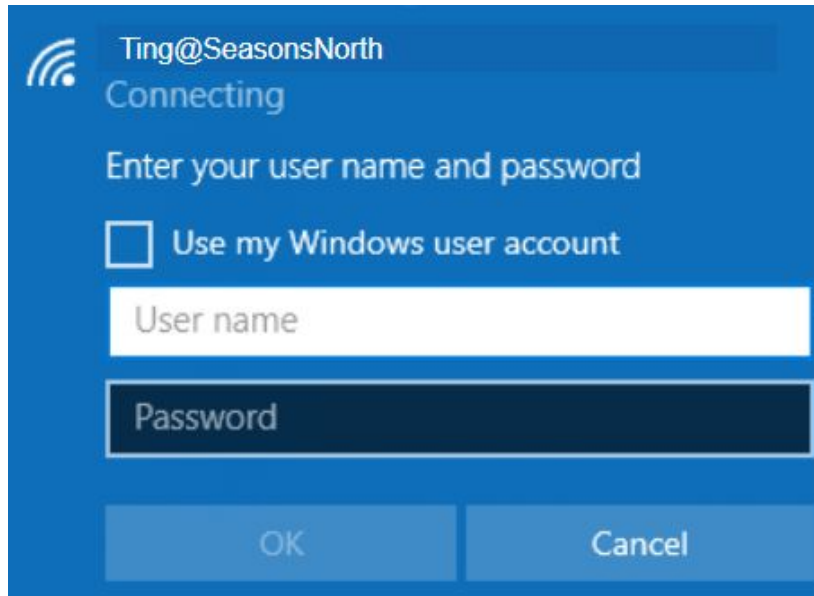
Show advanced options

CANCEL **CONNECT**

## Windows Users

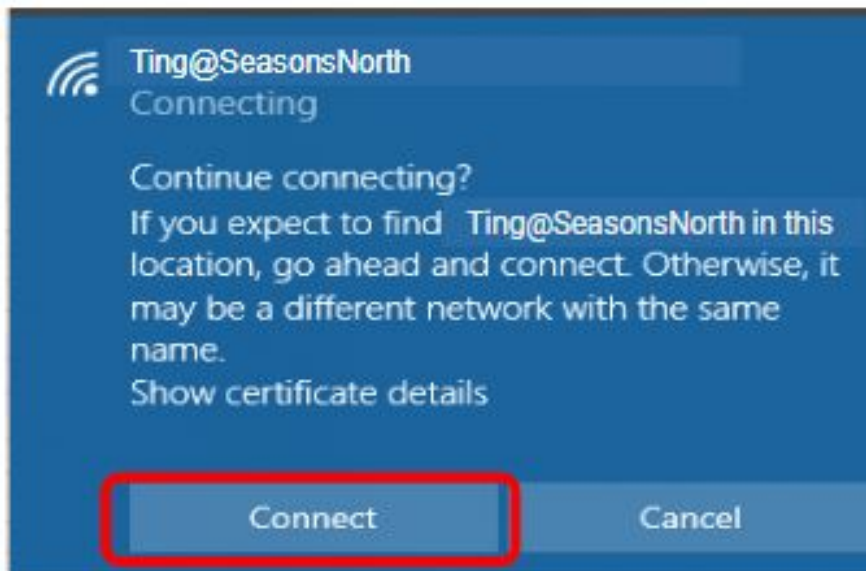
Enter the settings below with the appropriate username and password for [Ting@SeasonsNorth](#)

Click **“OK”**



A Windows network connection dialog box for the network 'Ting@SeasonsNorth'. The title bar shows the network name and a Wi-Fi icon. Below the title bar, the text 'Connecting' is displayed. The main text asks the user to 'Enter your user name and password'. There is an unchecked checkbox labeled 'Use my Windows user account'. Below this are two input fields: 'User name' and 'Password'. At the bottom, there are two buttons: 'OK' and 'Cancel'.

Click **“Connect”**

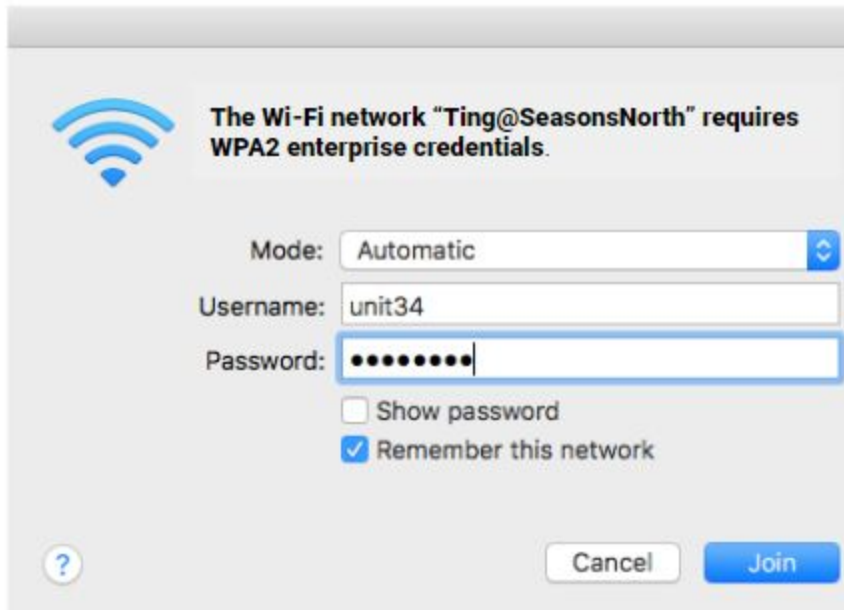


A Windows network connection confirmation dialog box for the network 'Ting@SeasonsNorth'. The title bar shows the network name and a Wi-Fi icon. Below the title bar, the text 'Connecting' is displayed. The main text asks 'Continue connecting?' and provides a warning: 'If you expect to find Ting@SeasonsNorth in this location, go ahead and connect. Otherwise, it may be a different network with the same name.' Below this text is a link that says 'Show certificate details'. At the bottom, there are two buttons: 'Connect' and 'Cancel'. The 'Connect' button is highlighted with a red rectangular border.

## Mac Users

Enter the settings below with the appropriate username and password for [Ting@SeasonsNorth](#)

Click **“Join”**



The Wi-Fi network “Ting@SeasonsNorth” requires WPA2 enterprise credentials.

Mode: Automatic

Username: unit34

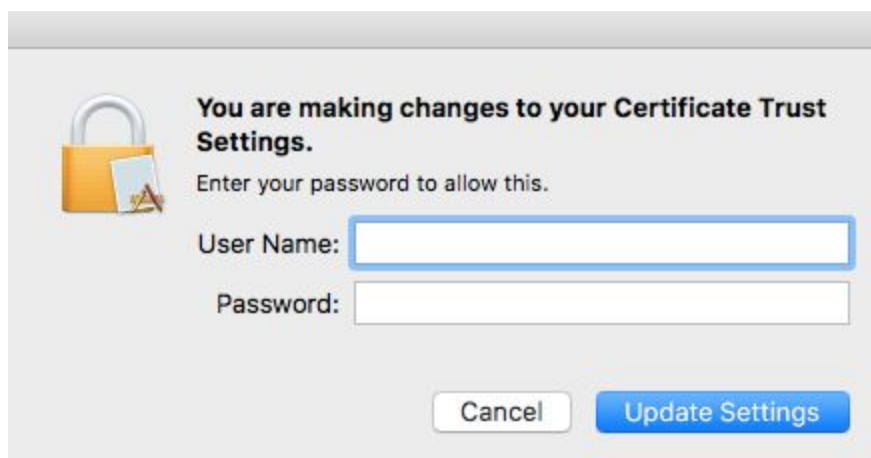
Password: ●●●●●●

Show password

Remember this network

Cancel Join

If prompted, type in your **Local Computer** Username and Password.  
Click **“Update Settings”**



You are making changes to your Certificate Trust Settings.

Enter your password to allow this.

User Name:

Password:

Cancel Update Settings

## Other Devices

In some cases your device may not support the authentication method required to join **Ting@SeasonsNorth**. If this is the case, there are two options depending on the needs of the device you are trying to connect to the Wi-Fi:

- If your device only needs internet access and you do not need to connect to it from other devices on your unit's network, you can connect your device to **Ting@SeasonsRoam** using the password provided. This network uses a standard authentication method supported by all modern devices. This may be useful for devices such as a Smart TV or streaming device when you do not need to connect these to your unit's private network.
- If your device **does** require internal network access (such as a wireless printer, Google Chromecast, or other Smart Home devices) you can contact Ting support at **1-844-846-4994** with the MAC address of the device so that it can be authorized to connect to **TingBasicNorth**. If you are unsure of the MAC address, our support team can assist you with locating that information.

There may be situations where you want a device isolated from your private unit's network (such as visiting guests or friends). These devices can also be connected to **Ting@SeasonsRoam** by simply joining them to the network and entering the password provided when prompted. There is no username required.